

Instructions: Please complete all the sections using BLOCK LETTERS and return it to **Ocean Broadband Ltd, Suite 7, 295 Rokeby Road, SUBIACO WA 6008** or fax it to: **(08) 9467 6217**

Customer Details

Surname	Given name(s)	
Mr / Mrs / Miss / Ms / Other		
Physical Address	Postal Address	
Suburb/Town	State	Post code
Preferred email user name – up to 12 characters, no spaces	Preferred contact phone number during daytime hours	

Payment Details

For all pricing and plan options see Account Options which sets out all matters in detail. Please fill in the necessary details below:

I authorise Ocean Broadband to charge my Broadband access fee, charged quarterly in advance to my credit or debit card (Mastercard and VISA only) account as follows:

Credit Card

Ocean Broadband will not charge termination fees at any stage during the 18 month contract period.

Card number	Expiration date (MM / YYYY)
Cardholder's name as it appears on the card	
Signature	Date

Or invoice quarterly in advance

Plan Selection

Tick the box below to indicate the Australian Broadband Guarantee service that you require:

- | | | |
|---|--|--|
| <input type="checkbox"/> ABG09 Starter | <input type="checkbox"/> ABG09 Standard | <input type="checkbox"/> ABG09 Deluxe |
| <input type="checkbox"/> ABG09 Premium | <input type="checkbox"/> ABG09 Turbo | <input type="checkbox"/> ABG09 Ultra |

Promotion code, if applicable:

Agent Code:

PLEASE NOTE: Customer computers are required to be Ethernet network-enabled

Terms and conditions

The ABG Customer Relationship Agreement (CRA) and Acceptable Use Policy (available on www.oceanbroadband.net) set out the Terms and Conditions for your use of the facilities offered by Ocean Broadband. These documents also set out in detail the obligations and rights of Ocean Broadband. Your signature below is your undertaking to accept our Terms and Conditions for your use of our service as set out in these documents.

Signature	Date



Australian Government

Australian Broadband Guarantee

This offer is made possible with support from the Australian Government's Australian Broadband Guarantee.

This is an information page detailing our Australian Broadband Guarantee service plans

Please note that all the service plans below are subject to the Australian Broadband Guarantee eligibility requirements and are subject to our ABG Customer Relationship Agreement (CRA) and Acceptable Use Policy (both available on request or on our website: www.oceanbroadband.net). Please ensure that you have read these documents and are satisfied with the terms and conditions prior to ordering a service plan. All prices quoted include GST. These prices are valid as at 1st May 2009.

SPECIAL OFFER: Free Installation and Modem on all ABG Standard Installations

ABG09 Starter

\$9.95 / month for a year
then \$29.95 / month
Speed 256K / 64K
Quota 1GB total

This service is ideal for those users who want broadband at a budget price. The introductory rate of \$9.95 per month applies for the first 12 months, then the normal rate of \$29.95 per month applies.

The download speed for is up to 256 Kilobits per second (Kbps) and you can upload at up to 64 Kbps. You get a monthly download and upload limit of 1000 Megabytes (MB). After this, the connection will be shaped*, instead of charging you excess usage fees.

ABG09 Standard

\$39.95 / month
Speed 512K-1,536K / 128K
Quota 2GB / 3GB

This service is ideal for those users who want fast broadband at a predictable price. The download speed for this service is up to 1,536 Kbps and you can upload data at up to 128 Kbps. The generous download limits support moderate levels of emailing and web-browsing. The monthly limit for download and upload volume is 2,000 MB during peak hours (7am to 12 midnight) and a further 3,000 MB off-peak (12 midnight to 7am). Once you reach either of these limits, our standard shaping* policies will apply, instead of charging you excess usage fees.

ABG09 Deluxe

\$49.95 / month
Speed 512K-1,536K / 128K
Quota 5GB / 7GB

This plan suits those users who have more demanding upload/download requirements, but who still want broadband at a predictable price.

The service is identical to our ABG09 Standard service, except that the monthly traffic limits are more than doubled. This means that you can download/upload up to 5,000 MB during peak, and a further 7,000 MB during off-peak hours before your account becomes subject to our shaping* policies.

ABG09 Premium

\$59.95 / month
Speed 512K-1,536K / 128K
Quota 6GB / 9GB

This plan suits those users who have more demanding upload/download requirements, but who still want broadband at a predictable price.

The service is identical to the ABG09 Premium service, except that the monthly download/upload limits are further increased. This means that you can download/upload up to 6,000 MB during peak hours and a further 9,000 MB during off-peak hours before your account becomes subject to our shaping* policies.

ABG09 Turbo

\$79.95 / month
Speed 1,536K / 256K
Quota 10GB / 15GB

This is ideal for heavy users of the Internet who need a faster service or have more demanding upload/download requirements. ABG09 Turbo includes higher speeds and larger monthly quotas than the ABG09 Premium: up to 1,536 Kbps peak download and 256 Kbps peak upload speeds. This service allows you to download or upload a total of 10,000 MB in peak hours and a further 15,000 MB off-peak, before your account becomes subject to our shaping* policies.

ABG09 Ultra

\$99.95 / month flat rate
Speed 2,048K / 384K
Quota 20GB / 30GB

Our Ultra plan is designed for "power users" who have extremely demanding upload/download requirements.

The Ultra service offers a speed of up to 2Mbps for downloads and you can download/upload up to 20,000 MB during peak hours and a further 30,000 MB during off-peak hours before your account becomes subject to our shaping* policies.